



TOWN OF AJAX
2026 - 2027 Snow Removal Program
Seniors and Qualified Residents

PLEASE KEEP THIS PAGE FOR YOUR INFORMATION

Service Level 1	Cost	Service Level 2	Cost
▶ Driveway Area ▶ Windrow at End of Driveway ▶ Municipal Sidewalk ▶ Pathway to Specified Door	\$360.70 Incl. HST *price to change Jan 1, 2027	▶ Windrow ▶ Municipal Sidewalk	\$41.13 Incl. HST *price to change Jan 1, 2027

Please note: If choosing Service Level 1, you will be contacted by a Customer Service Representative to review the liability agreement

Requirements for the program to be activated:

- Service will be initiated once there is **more than 5 cm (2 inches) of snow**
- Service is initiated 24 hours **after** snow has stopped falling and after the Town's plows have **completed** clearing the roads.
- Due to the nature of winter operations, the Town cannot guarantee specific schedules for residential snow clearing. Severe storms and emergencies may affect response times.
- Updates during winter storm events can be accessed online at www.ajax.ca/WinterResponse or by phone at **905-619-2529, option 3**. In some cases, residents will be contacted by the Town of Ajax by email with information regarding when you can expect service to begin.

To qualify for this program, you must be:		
Over 65 with no able-bodied persons under the age of 65 residing at this address	<u>OR</u>	Unable to clear snow due to a physical disability as indicated by a doctor's note**
** a doctor's note is required annually unless you have a permanent disability that has been identified by your doctor (documentation must be included with this application)		
NOTE: this program is not to be used as a service to rental tenants, or as a snow removal service for those travelling out of the country for the winter. Homeowners found to be using the program for the above noted purpose, will have their service terminated and no refund will be provided.		

Snow removal services will begin seven days after your application has been processed

No refunds will be issued after January 1, 2027

For further information, please contact Operations and Environmental Services at **905-683-2951**
Monday to Friday, between the hours of 8:00 a.m. and 4 p.m.

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Application Seniors and Qualified
Residents

WARD
Office use

To submit your signed and completed application with all necessary documentation please choose one of the following methods:

Mail or in-person delivery	Email:
Town of Ajax, Operations and Environmental Services 65 Harwood Avenue South, Ajax L1S2H9	Operations@ajax.ca *Credit card payments only*

Resident Contact:

Applicant Name (print): _____

Address: _____ Postal Code: _____

Telephone: _____ Email: _____

Required to receive snow removal updates during the cleanup.

Alternative Contact (optional):

Name: _____ Phone: _____ Email: _____

Service Level Requested:

- ☐ **Municipal sidewalk, driveway area, path to door and windrow clearing- \$360.70 incl. HST**
- ☐ **Municipal sidewalk and windrow clearing only - \$41.13 incl. HST**

QUESTION	YES	NO
Are you the owner/resident of this address?		
Are there able-bodied persons under the age of 65 residing at this address?		
Are you 65 years of age or older?		
Do you have a physical disability limiting your ability to clear snow yourself?		
If you answered yes to the above, is this a permanent disability?		

NOTE: Proof of disability (ie. doctor's note) **MUST** be sent with this application every year **UNLESS** the doctor's note indicates that you have a permanent disability, or you are 65 years of age, and older.

I acknowledge the Snow Removal Program is being provided on the following terms:

- ☐ The service includes the removal of snow from the municipal sidewalk, the driveway area, path to the front door and windrow clearing.
- ☐ Service will only begin seven (7) business days after this Application Form has been approved by the Town. No refunds will be issued after January 1, 2027.
- ☐ The Service will be provided when there is more than 5 cm (2 inches) of snow accumulation, as determined by the Town, and will not commence until 24 hours after the snow has stopped falling.
- ☐ The Service will only be provided on private property once the Town has finished plowing roads.
- ☐ The Service does not include sanding or salting private driveways, nor will the Town provide residents with salt.
- ☐ The Service will not be provided in the event of freezing rain.

Initial: _____

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By signing this form, I understand and agree to the following:

- ☐ I understand that I am under no obligation to participate in the Town's Snow Clearing Program, and that this program is being offered as an additional, voluntary service to residents in exchange for a fee.
- ☐ I understand that equipment used during snow removal could possibly result in surface damage to driveways or damage to adjacent shrubs or landscaping on private property, and I agree that the Town of Ajax will not be responsible for such damage.
- ☐ I understand that the Snow Removal Program may result in hazards such as slippery and unsafe conditions on public and private property, including my property.
- ☐ I understand that the Snow Removal Program may result in personal injury to myself, residents of my property, my guests, and others, and by voluntarily participating in this program I am agreeing that the Town of Ajax, its insurers, and its contractors are not responsible for any personal injury.

Initial: _____

Release and Indemnification:

In consideration for participating in the Snow Removal Program (the "Program"), an Owner (including a tenant) agrees to release and hold harmless and indemnify The Corporation of the Town of Ajax (the "Town"), and its elected officials, insurers, Council, Employees, agents, Contractors (collectively "Town Releasees") from any and all liability, loss, or damage of any nature, including but not limited to property damage, personal injury, and death arising out of or related to the Program, whether arising in tort (including negligence by the Town Releasees), strict liability, breach of warranty, contract, or any other cause of action.

I have carefully read and understood and agree to the Release and Indemnity above.

Initial: _____

I understand that Ajax staff will be reaching out to review the terms & condition of this contract prior to enrollment in the program.

Initial: _____

Applicant Signature _____

Date _____

Internal Use Only

Staff Acknowledgement:

- ☐ I have explained the risks involved in choosing the program and specifically told the residents that they are giving up their right to sue the Town by participating in the program.
- ☐ I have also walked the resident through the form when it is being submitted to the Town to ensure they have read and understood the terms and conditions by having them initial each point on the waiver.

Name: _____

Date: _____

Signature: _____

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Payment Information

CHEQUE ☐

Cheques are to be mailed to:

Town of Ajax
65 Harwood Avenue South
Ajax, ON
L1S 2H9

Attn: Snow Removal Program

CREDIT ☐

VISA ☐ Mastercard ☐

Card No.: _____

Exp. Date: _____

CVC: _____

Name on Card: _____

Signature: _____

Note - If paying by credit this page will be destroyed upon payment being processed

Personal information on this form is collected under the authority of the Municipal Act, S.O. 2001, c.25, s.11 and will be used for the purpose of administering the Snow Removal Program for Seniors and Qualified Residents. Questions about this collection may be directed to the Records and FOI Coordinator at 65 Harwood Ave. South, Ajax, ON L1S 2H9, 905-683-4550 or privacy@ajax.ca.